

#ezdorovya

STATE-OWNED ENTERPRISE EZDOROVYA
ANNUAL REPORT

2025





The year 2025 marked a phase of strategic scaling, strengthening sustainability, and increasing accountability to the state and citizens for the state-owned enterprise Ezdorovya (“Electronic Health”).

Despite challenging externalities, including security threats, energy supply disruptions, and labor market shortages, the enterprise not only maintained uninterrupted operation of critical ehealth infrastructure but also demonstrated a dynamic growth.

Our primary commitments remain the maintaining the operational stability of the Ukrainina Electronic Healthcare System (UEHS), implementing ehealth development projects, and strengthening trust among all users.

Oleksandr Yemets,
Acting director of the SOE “Electronic Health”

What we do

Ezdorovya is a state-owned IT company responsible for the development and technical support for national digital products within the Ukrainian eHealth ecosystem



Development
based on
Dii.Engine



Data protection

#ezdorovya



International
cooperation
and European
integration



Project
management
and business
analysis



Technical
support for
national
registries

Our Management



Oleksandr Yemets
Acting Director of the
SOE “Electronic Health”



Lesia Dombrovskaya
Head of the Human
Resources Division



Vadym Melinevskyi
Head of the Accounting
and Reporting Unit



Vladyslav Samoilo
Head of the Project
Management Division



Vitalii Lieshchov
Head of the Business
Analysis and Methodo-
logy Department



Yuliia Zaderiaka
Head of the Development
and External Communi-
cations Division



Yevhen Vyshtaliuk
Head of the Division of
UEHS Administration
and Technical Support



Andrii Mynchenko
Head of the Division of
Development and
Testing of Information
Systems and Registries



Serhii Diordiiev
Head of the Legal Unit



Ivan Selivestrov
Head of the Information
Security Division



Serhii Dushko
Head of the Division of
Administration and
Technical Support for
Information Systems
and Registries

Our employees are our greatest asset



67 new employees
hired in **2025**

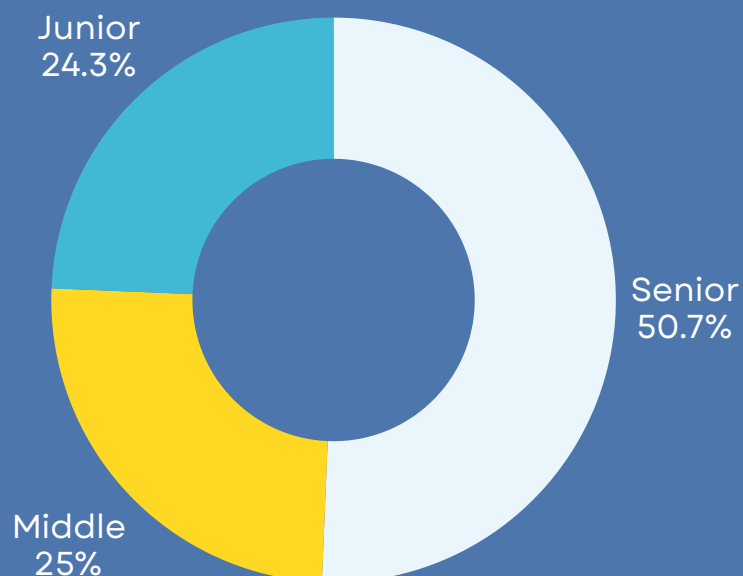
+38%

Annual staff growth



The average age is
36.4 years. A
combination of
experience and **drive**

Employee Seniority Levels



Financial Restructuring and Efficiency

+36%



Revenue growth
year-on-year



Increase in funding

+48.8 million UAH to the total budget



New markets

8 million UAH attracted from new sources



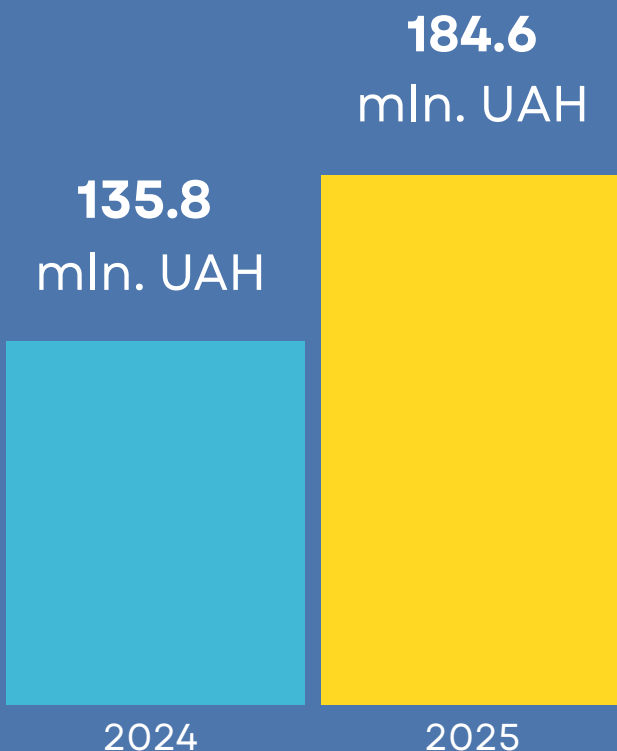
Efficiency

Banking expenses reduced by **581,000 UAH**



Optimization

Administration of **10+ systems** enabled through **Diia.Engine**



National Health Service of Ukraine: 143.5 million UAH

Main contract

Ministry of Health of Ukraine: 33 million UAH

+100% growth

New sources: 8 million UAH

Ukrainian Electronic Healthcare System (UEHS)

99.9%

Uptime indicator

1,250-2,500

requests per second
average/peak load

Data processing speed increased by **20%**

Number of electronic health records in the system:

872.2 mln. e-Referrals **↑33%**

107.7 mln. e-Prescriptions (medicines)
↑23%

141.9 thsd. e-Prescriptions (medical devices) **x3**

44.9 mln. Medical Reports on Temporary Incapacity to Work **↑35%**

974.2 thsd. Medical Reports on Births **x5,5**

25.3 mln. Treatment Plans **↑158%**



Patient's Portal: Citizen as an Active Participant in eHealth

What options are currently available
on the Patient's Portal?



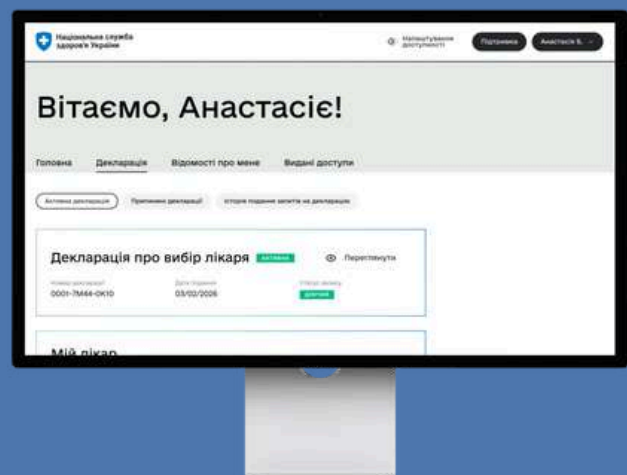
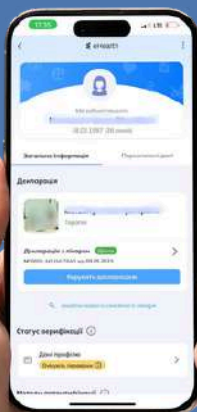
View and update **personal data**



Conclude or terminate declarations with physicians
remotely



Change the phone number specified as **a method of
identification in UEHS**



Patient's Portal: Upcoming Features

The next stages of development involve the gradual rollout of patient access to the following data:

- e-Prescriptions
- e-Referrals
- Medical Reports on Temporary Incapacity to Work
- Vaccination Records
- Laboratory Test Results



Cybersecurity: Protecting **34 Million Patients**



Results

- 25+ critical vulnerabilities neutralized
- 70+ medium-level vulnerabilities eliminated



100+

security and penetration tests
conducted

Actions and tools

- Implementation of Multi-Factor Authentication
- Deployment of the CrowdStrike cybersecurity platform
- Provision of security testing as a B2B service

Telemedicine Development

The SOE “Electronic Health” is a **key provider and technical administrator of telemedicine solutions** in Ukraine. Between 2022 and 2025, we have implemented more than 10 international humanitarian projects, integrating cutting-edge technologies into the daily work of Ukrainian healthcare professionals.



Military Priority

35 mobile systems have been transferred to the **Army**



Training

1,349 healthcare workers have been trained in equipment use

142

units of telemedicine equipment (LIMSTAR/FMC) have been delivered to Ukraine as part of the cooperation with C3 Medical



Deployment Geography

Odesa, Chernihiv, and Rivne regions, along with **facilities of the Security and Defense Forces** of Ukraine



Grant

Implementation of **the French government grant** program

eHealth Day 2025: The Premier Event in Digital Healthcare

Scale and outreach

Over 6,000 visitors to the Public Health exhibition

- **19,000** Facebook reach
- **1,800** online viewers
- **12** accredited media outlets
- **24+** media publications

Expert focus

- **6** thematic discussions
- **23** speakers represented the MoH, the NHSU, the IT sector, and international partners
- **5** professional moderators





Strategic Agenda

- **Resilience:** eHealth in wartime and cyber security
- **Patient-centred approach:** Patient's Portal
- **Future outlook:** machine learning, big and open data
- **Healthcare without borders:** telemedicine and digital education

Key Outcomes

Announcement of the launch of the **Patient's Portal** for enterprises and the wider community

- **Direct interaction:** eHealth developers addressed questions from participants
- **Communication:** a permanent platform for interaction was established
- **Leadership:** the SOE Ezdorova's role as a key player in the eHealth sector was reaffirmed

Preparation for Health Data Exchange with the EU



Context and long-term goal

Advancing towards EU integration: connecting Ukraine to the EU's **MyHealth@EU** health data exchange infrastructure

- Current status: Ukraine-Estonia pilot data exchange
- Timeframe: 2025–2028
- Partners: the European Commission (HaDEA), the MoH, and the NHSU



Societal impact: benefits for patients

Continuity of treatment: Ukrainian patients in the EU and **EU citizens in Ukraine** will have access to their medical records

- International e-prescription: obtaining medications abroad
- Physicians will see diagnoses and allergies, reducing errors and the need for repeat tests



Areas of work

- Research: alignment with EU requirements
- Establishment of a secure data exchange
- Testing of the “doctor–pharmacy” interaction
- Future outlook: exchange with all EU Member States



Role of the SOE “Electronic Health”

- Full cycle, from analysis to system development
- Sole grantee under the EU grant
- Coordination with partners in Ukraine and Estonia



Administration of State Registries and Portals

EKOPFO IT System	A new system for assessing an individual's everyday functioning
Information and communication system "eBlood"	IT-system for blood and blood component donation
Electronic system for continuous professional development of healthcare professionals	Continuous professional development of healthcare workers
Open Vacancies Web Portal	A digital platform for employment in the healthcare sector
Register of Individuals Responsible for Medical Devices	A register of professionals authorized to place medical devices on the market
State Register of Disinfectants	A verified database of disinfectants approved for use
Electronic Queue System for Endoprosthetic Surgery	A transparent distribution system for the joint replacement surgeries
Internship Ranking and Allocation System	Automated internship allocation to prevent undue influence
Cosmetic Product Notification System	Ensures compliance with quality standards and eliminates barriers to trade with the EU

HealthNet Administration

HealthNet is the Ministry of Health's network, integrating multiple information and communication systems and services. We ensure system stability, data protection, and infrastructure operation amid heightened security threats.

Updates and Cyber Protection



Equipment upgrades

Replacement of server racks and network equipment



User protection

Transition to CrowdStrike for threat protection



Multi-Factor Authentication

MFA via Cisco AnyConnect to ensure secure access



Security verification

Addressing all recommendations from the SSSCIP (ДССЗІ)



Coordinated system management

Implementation of WSUS to automate software updates



Resource optimisation

ASKOD implementation at no additional cost

Daily Operations

1,269

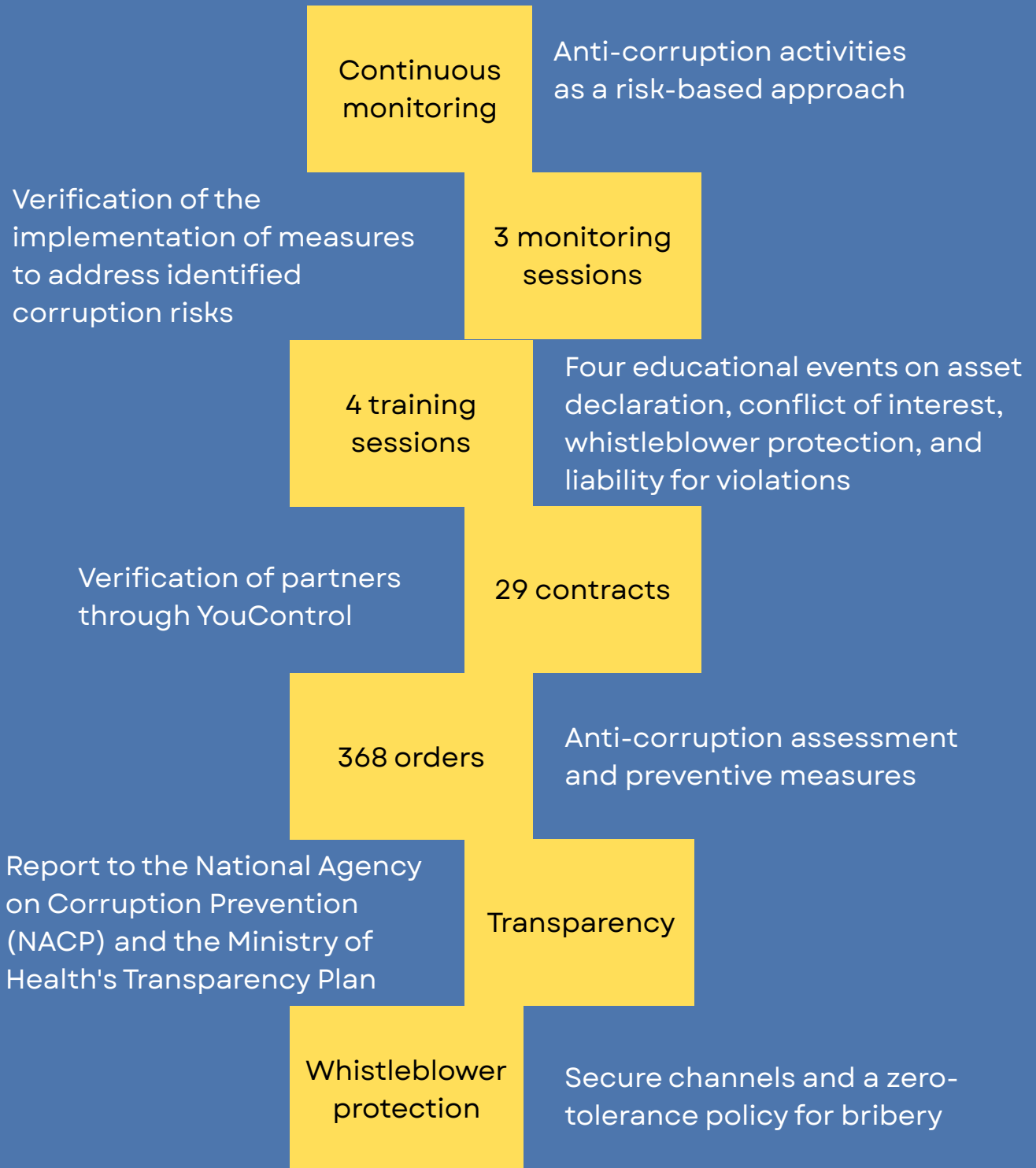
tasks completed for HealthNet administration

2,979

tasks completed for website maintenance and content publication on moz.gov.ua

Integrity and Zero Tolerance for Corruption

Achievements in 2025



Our past and present international donors



Schweizerische Eidgenossenschaft
Confédération suisse
Confederazione Svizzera
Confederaziun svizra



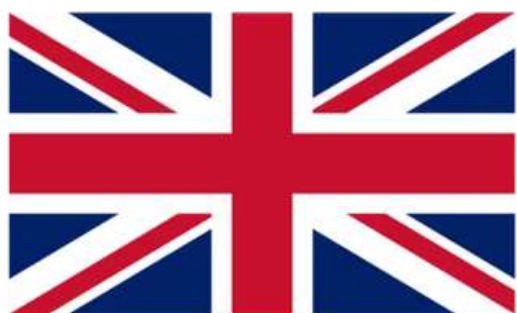
THE WORLD BANK



USAID
FROM THE AMERICAN PEOPLE



**THE
GLOBAL
FUND**



UKaid
from the British people



Canada

Opportunities for cooperation with the SOE Ezdorovya

Promoting changes in
eHealth

Receiving and processing
data from the **UEHS**

Training in **UEHS operations**

Cybersecurity
of IT systems

Development and
maintenance of **complex
information systems**

Development of **patient**
information systems

Managing highly complex **IT
projects**

Development of **IT systems**
at the healthcare facilities

Contact Us!



yevhen.shulha@ehealth.gov.ua
office@ehealth.gov.ua
<https://www.facebook.com/zdorovya>
<https://ezdorovya.ua/>